A18 alarm

Alarm A18 on MCZ pellet stoves has a different meaning depending on the type of appliance:

Resolution

For an air-heating stove

It can indicate two things:

1. There is excessive airflow: check the seal on the pellet hopper at the top of the appliance. If it is in poor condition or torn, it must be replaced.
2. Electronic issue: A technician must be called to diagnose the problem accurately.

For a hydronic stove

Check the water temperature sensor and reset it if necessary. This may also be caused by low water pressure or a drop in water pressure below 0.2 bar.