

Communication fault motherboard - E00040000.10



The E00040000.10 error appears on Rika pellet stoves when the connection between the motherboard and the touchscreen is interrupted.

Solution

1. Let the stove cool down and unplug it from the power outlet
2. Disconnect the stove from the power supply for at least 10 seconds
3. Restore power to the stove

If the error reoccurs, a technician must be called. The "Communication Error" message may also be caused by a broken cable or a short circuit.